

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 6th day of June 2020

C.G.No:161/2019-20/Vijayawada Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

P. Sampath Kumar,
7/4,
Tiruvuru Road,
Mylavaram,
Krishna -Dist.

Complainant

AND

- | | |
|---|-------------|
| 1. General Manager/IT/Corporate Office/Tirupati | Respondents |
| 2. Executive Director/O/ Tirupati | |

ORDER

1. Complainant filed a complaint before this forum stating that he had applied for releasing of service in mee - seva for his 'Nithya Annadana Veda Vidya Mandiram'. During registering his application in mee - seva his application was booked under turnkey by over sight and requested to change the application from turn key to department head.
2. Respondent No.2 submitted her written submission to the forum stating that the Executive Engineer/Rural/Vijayawada submitted a proposal for according approval for changing the execution of the work from turnkey to department on 27.08.2019 and the same was approved on 06.09.2019. The approved copies were sent to the GM/IT &

DESPATCHED

DATE 9/6

SAP/APSPDCL/Tirupati and accordingly the status was changed by SAP wing on 07.09.2019.

3. When the complainant was contacted over phone by the forum on 07.03.2020 at 5.30 P.M. he expressed his satisfaction in resolving his grievance.
4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

True Copy


Member/Finance

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/IPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.